**West Wilts Child Contact Centre**

**Policy for Safeguarding children and Vulnerable Adults**

**Introduction**

NACCC’s Mission Statement says that the organisation aims to: “Keep children in touch with parents following separation”. West Wilts Child Contact Centre (WWCCC) exists for the same purpose.

**Accountability**

Two copies of this policy and its accompanying Statement of Commitment will be given to all of WWCCC volunteers and trustees.

They will be required to retain the first copy, initial and return the second copy and sign and return the Statement of Commitment

**Basic Principles**

1. WWCCC believes that children and young people need safe environments in which they can grow and develop in confidence.
2. WWCCC recognises that organisations working with and supporting children and young people have a duty to keep them safe.
3. WWCCC places safeguarding children and young people and child protection at the centre of its activities.
4. WWCCC works in accordance with the guidance set out in “Working together to safeguard children” (DfE -21 March 2016).

“It should be read and followed by LSCB Chairs and senior managers within organisations who commission and provide services for children and families, including social workers and professionals from health services, adult services, the police, Academy Trusts, education and the voluntary and community sector who have contact with children and families. All relevant professionals should read and comply with this guidance unless exceptional circumstances arise”.

1. WWCCC believes that children and young people should not be exposed to negligence or avoidable risks.
2. WWCCC recognises that safeguarding and promoting the welfare of children are emotive issues that need to be handled both sensitively and carefully
3. WWCCC is committed to creating and implementing policies and procedures that will ensure where risks need to be taken regarding children and young people, they are both fully assessed and carefully managed.

8. Safeguarding is everyone’s responsibility: for services to be effective each professional organisation should play their full part; and a child-centred approach: for services to be effective they should be based on a clear understanding of the needs and views of children.

* WWCCC also subscribes strongly to the view that safeguarding is everyone’s responsibility Everyone who works with children has a responsibility for keeping them safe. No single professional can have a full picture of a child’s needs and circumstances and, if children and families are to receive the right help at the right time, everyone who comes into contact with them has a role to play in identifying concerns, sharing information and taking prompt action.
* WWCCC endorses the guidance in “Working Together” about the importance of developing a “child centred approach” It states:

“Effective safeguarding systems are child centred. Failings in safeguarding systems are too often the result of losing sight of the needs and views of the children within them or placing the interests of adults ahead of the needs of children.”

“Anyone working with children should see and speak to the child; listen to what they say, take their views seriously; and work with them collaboratively when deciding how to support their needs. A child-centred approach is supervised by:

* the Children Act 1989 (as amended by section 53 of the Children Act 2004). This Act requires local authorities to give due regard to a child’s wishes when determining what services to provide under section 17 of the Children Act 1989, and before making decisions about action to be taken to protect individual children under section 47 of the Children Act 1989. These duties complement requirements relating to the wishes and feelings of children who are, or may be, looked after (section 22(4) Children Act 1989), including those who are provided with accommodation under section 20 of the Children Act 1989 and children taken into police protection (section 46(3)(d) of that Act).
* the Equality Act 2010 which puts a responsibility on public authorities to have due regard to the need to eliminate discrimination and promote equality of opportunity. This applies to the process of identification of need and risk faced by the individual child and the process of assessment. No child or group of children must be treated any less favourably than others in being able to access effective services which meet their particular needs; and
* the United Nations Convention on the Rights of the Child (UNCRC). This is an international agreement that protects the rights of children and provides a child-centred framework for the development of services to children. The UK Government ratified the UNCRC in 1991 and, by doing so, recognises children’s rights to expression and receiving information.”
* NACCC is committed to ensuring that all its staff, trustees and member centres are aware of, kept up to date with and operate in accordance with good practice in relation with Safeguarding and Child Protection. This will mean that they will have the ability to recognise, respond to, report, record and refer issues of Safeguarding and Child Protection.

**Intentions**

**Managing safeguarding and promoting the welfare of children within NACCC**

WWCCC will have one named member of staff who will be responsible for ensuring that the Policy and its processes are implemented and adhered to. This person is named in Appendix 1

**Recruitment**

When recruiting NACCC employees, trustees and non-paid staff who have unsupervised access to children, NACCC will adhere to a thorough and standardised procedure that will include making appropriate checks with the Disclosure and Barring Service (DBS) which helps employers make safer recruitment decisions and prevent unsuitable people from working with vulnerable groups, including children. (It replaced the Criminal Records Bureau (CRB) and Independent Safeguarding Authority (ISA):

* When first joining the organisation and every three years thereafter – as stated above, this applies to staff/trustees/unsupervised nonpaid staff.
* Completing and signing a standard application form and a full CV including a written statement of their suitability for the post applied for.
* Signing a personal declaration of eligibility stating any criminal convictions including those considered to be spent.
* Being asked to provide a minimum of two-character references (excluding family members and those that have known the applicant personally for less than two years)
* Reading, understanding, accepting and complying with NACCC’s Policy for Safeguarding and promoting the welfare of children as part of the terms and conditions of their appointment as an employee or trustee.

This procedure must be followed before any appointments are confirmed.

Any individual or organisation undertaking relevant work for NACCC on a contractual basis will need to demonstrate that they have procedures in place to carry out DBS and or other checks on their staff to an appropriate level.

NACCC’s commitment to safeguarding and promoting the welfare of children will also extend to the following:

* NACCC’s accreditation and re-accreditation processes for its member centres requiring them to ensure that all their staff and non-paid staff are DBS checked to an enhanced level either when they first become involved with the centre or every three years.
* NACCC ensuring that its staff, trustees and member centres are all aware of and kept up to date with good practice and procedural changes in relation to DBS checks.

It will also make its member centres aware of any changes and advise them to do the same.

**Education and Training**

The WWCCC induction process will include “Safeguarding and promoting the welfare of children” training for all volunteers. This is mandatory. Records of all training will be kept. Recruitment will follow the Recruitment Policy, which takes into account NACCC’s recruitment guidelines given above.

**Support and Supervision**

**Safeguarding and promoting the welfare of children: Training for NACCC’s member centres**

* NACCC will design and regularly update training modules which will be made available via the website.
* NACCC will dispense training for non-paid staff and coordinators regularly and at least every three years.
* NACCC will encourage its member centres to operate in accordance with their LSCB’s policies and procedures.
* NACCC will help its member centres to be aware of legislation, guidelines and directives updates as and when they are issued.
* NACCC will have a nominated advice line (Monday-Friday 9.30am-4.30pm operating from the NACCC office) and a dedicated Saturday safeguarding helpline run by trained members of staff to provide its member centres with guidance and support when they are working with Safeguarding or Child Protection concerns.

WWCCC will take note of all NACCC safeguarding and child protection advice and implement as soon as practicable.

**Sharing Information**

All child protection issues noted by team leaders or volunteers shall be fully recorded with as much information as possible. If appropriate, the issue will be reported to the appropriate authorities.

**Providing Advice and Support**

WWCCC will provide support and advice to volunteers on safeguarding issues.

**Distribution of NACCC’s Policy for Safeguarding and Child Protection**

In addition, being supplied to all volunteers will held in policies and procedures which available during contact sessions and if requested it will be made available to referrers.

**Review of WWCCC’s Policy for Safeguarding and Child Protection**

* This will take place annually.
* Additional changes to take account of new legislation and practice directions will also be made as and when required.
* Copies of the revised policy will be made available to WWCCC’s volunteers.

**Statement of Commitment to NACCC’s Safeguarding and promoting the welfare of children Policy**

This form must be completed by all of NACCC’s employees, trustees and volunteers

I have read and understood the standards and guidelines outlined in NACCC’s Safeguarding and promoting the welfare of children Policy. I agree with the principles contained therein and accept the importance of implementing them in my capacity as an employee, trustee or volunteer of

NACCC.

Name: ------------------------------- (insert name)

Signature: …………………………………………………………..

Job Title/Role………………………………………………………

Date: ……………………………………………………………….

Policy Signed By

Signature…………………………………………………Signature………………………………………..

Date……………………………………………………….Date……………………………………………..

Position…………………………………………………..Position

**West Wilts Child Contact Centre**

**Safe Guarding Appendix 1**

The person responsible for Child Protection is Jeanette Smith